## **Appointment Policy**

- A \$50.00 non-refundable booking fee is required to schedule your appointment at the time of scheduling. This fee will be credited toward your procedure on the day of your appointment.
- Balance is due the day of your procedure. We accept cash or Venmo as forms of payment. Credit cards add 3%.
- It is required to have your follow up 4-12 weeks after your original procedure. If you fail to come in for your touch up, or cancel before 24 hours you understand that you must reschedule in this timeframe or forfeit the original cost that was quoted to you.
- A 72 hour cancellation notice is required to cancel an appointment. Microblading fees/payments are non-refundable If you fail to cancel your appointment within the 72 hours.
- Guest should arrive on time. We can not and will not rush your procedure Exceptions will not be made for anyone arriving late due to traffic or any other personal emergency. Late arrivals of more than 20 min will be cancelled and booking fee will be forfeited.
- Due to the nature of our services, we kindly request that you arrive unaccompanied. T
- Your first touch is typically scheduled at your initial appointment and must be done no
  later than 12 weeks. Additional touch ups may be needed for those with oily skin or
  problematic skin and for people who do not follow after care instructions properly.
- We have to be extremely selective when working over existing tattoos and other artists' work. We will need a clear photo to approve your brows.
- We unfortunately cannot offer refunds. We spend our time and money to give you
  beautiful brows.. If you are unhappy with your brows we will work with you to correct
  them. This will take time and patience.